Schedula Quick User Guide (updated 3 March 2021)

This Quick User Guide provides a brief overview of the online appointments system, Schedula and outlines the processes that must be followed to update your availability each week and provide additional useful information for appointments.

This Quick User Guide includes screenshots of Schedula and outlines;

- How to check and update your General Availability and Specific Availability (including when you're unavailable).
- The time by when your availability MUST be updated each week.
- The time that appointments are generally posted on Schedula each week.
- How to check and CONFIRM your appointments.
- How to update your contact details.
- What to do if you also play / coach.
- What to do if you are associated with a team in some other way (i.e. your mother plays for a team).
- What to do when you have new appointments (or have a change in an appointment i.e. venue change).

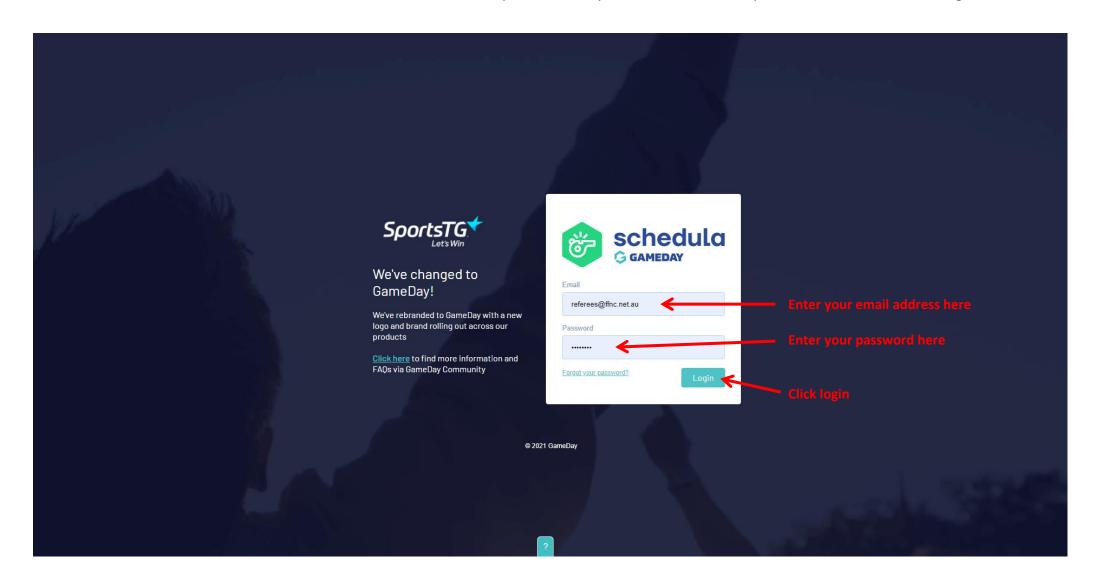
Please take the time to read this Quick User Guide fully and carefully. If you have any guestions please contact referees@ffnc.net.au or 0434 856 992.

Note: Schedula is best experienced on a PC or Mac. It is NOT currently optimised for easy use on phones or tablets.

1. Login to Schedula (www.schedula.com.au)

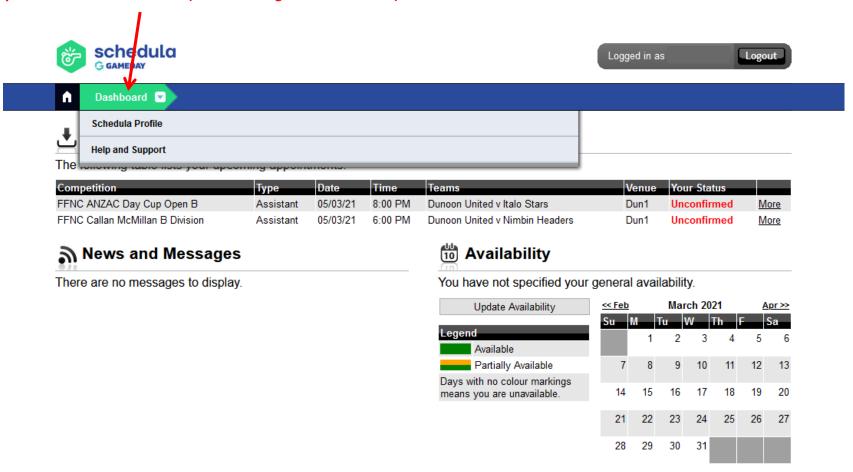
Your username should be the email address that was entered when you registered as a match official through the Play Football website*. Confirmation of your username and password should have been emailed to you by Schedula, with a follow up email from FFNC. If you have not received any email, please contact the referee's mobile number (0434 856 992).

*Please note that the same email address cannot be used for multiple users. Every user MUST have a unique email address in order to login.



2. Update your availability

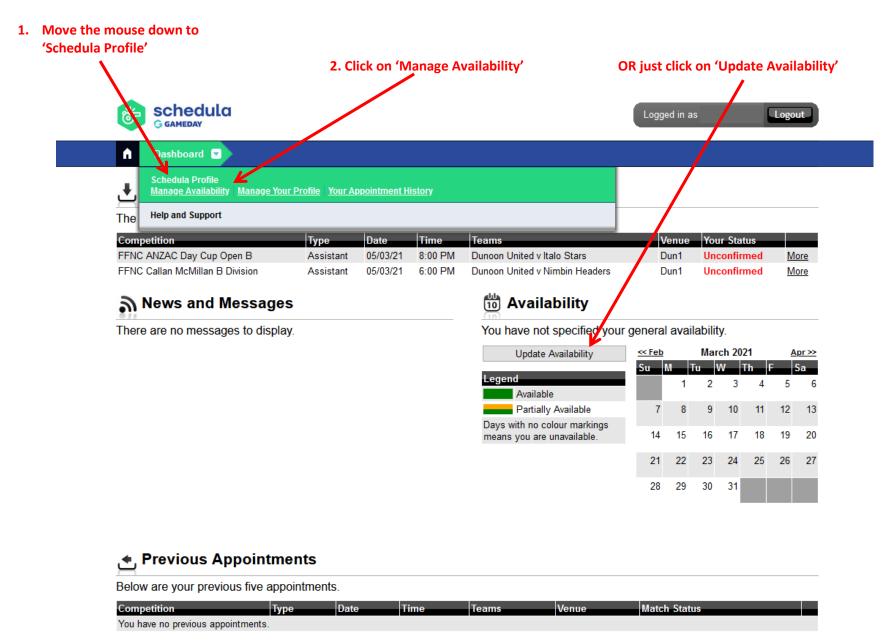
Move your mouse over 'Dashboard' (or click if using a tablet or mobile)



Previous Appointments

Below are your previous five appointments.

Competition	Туре	Date	Time	Teams	Venue	Match Status	
You have no previous appointments.							



There are two ways to update your availability.

General Availability

Use this for the days and times that you will USUALLY be available (week to week). This type of availability stays the same until you edit it.

Specific Availability

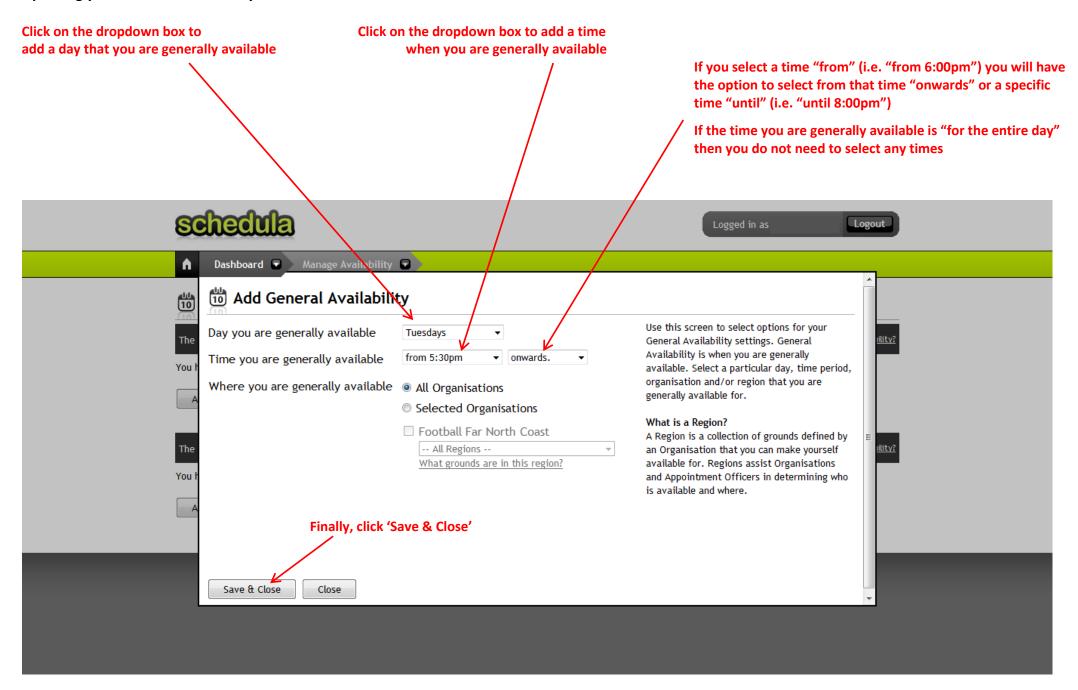
Use this for specific days and times you are available or unavailable, that is different from your 'General Availability'. This type of availability OVERIDES your 'General Availability'.

To update General Availability click on 'Add Additional General Availability'

| Dashboard | Dashboard | Manay & Availability | Manay & A

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Updating your 'General Availability'

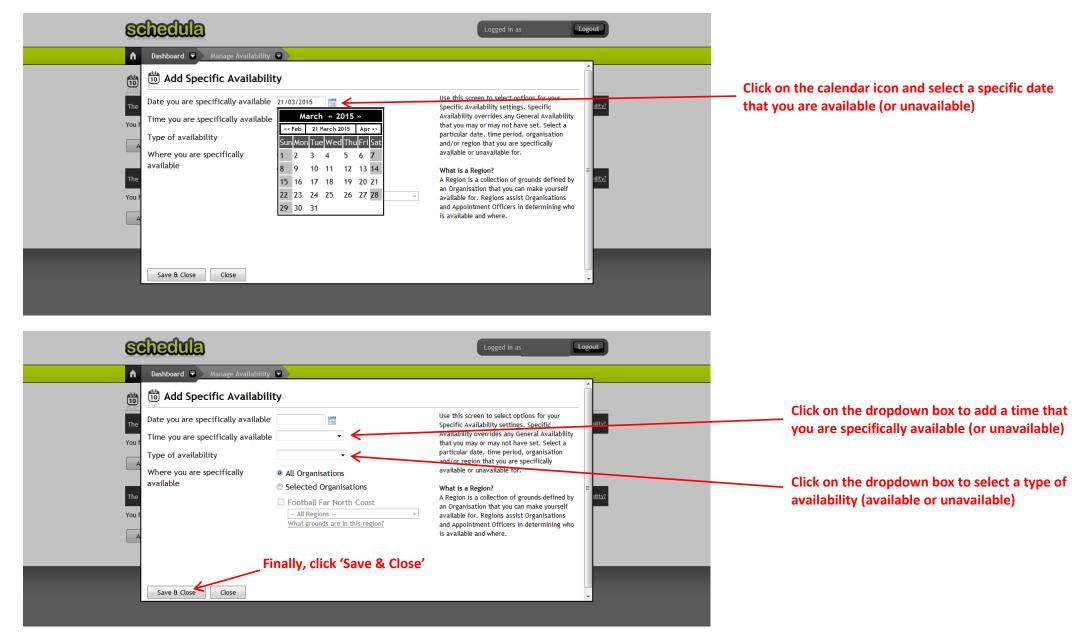


Updating your 'Specific Availability'

Setting a 'Specific Availability' will OVERIDE your 'General Availability'.

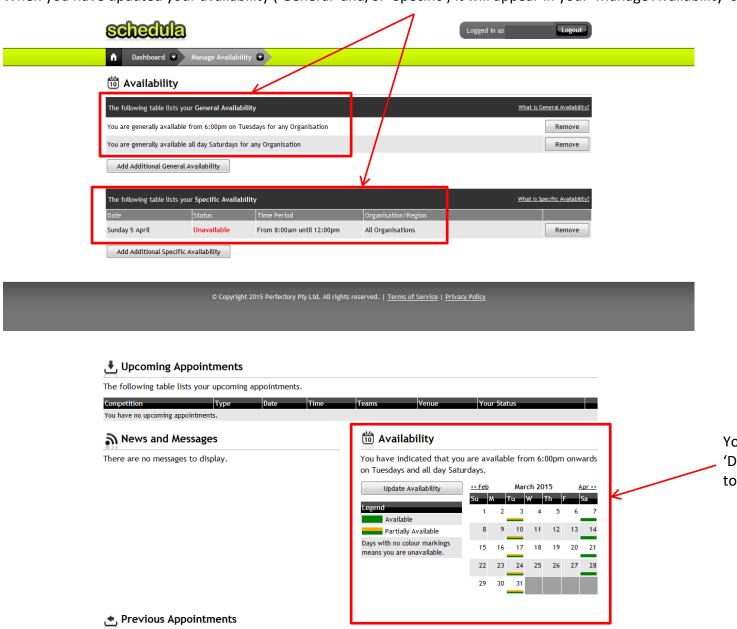
It is useful to use 'Specific Availability' when you are available or unavailable for a day/ time that is different to your 'General Availability'.

E.g. If you are generally available all day Saturday, but next weekend you are UNAVAILABLE from 8am-1pm (and then AVAILABLE again for the rest of the afternoon), then you can set this in 'Specific Availability' and it will override your 'General Availability' for that chosen date.



Below are your previous five appointments.

When you have updated your availability ('General' and/or 'Specific') it will appear in your 'Manage Availability' section, as below;



You can also see you current availability in your 'Dashboard' (the first page you see after you login to Schedula).

Continue the process to fully complete your availability for EVERY day/time that you are available or unavailable.

Important things to consider are;

- Update your availability every week by 6pm every Sunday night (remembering you are updating your availability for the upcoming week).
- If you need to update your availability after 6pm one week (for unexpected reasons), then please do this AND email referees@ffnc.net.au.
- When are you playing? If you play (or coach etc.), please use the specific availability function to make yourself UNAVAILABLE during these times.
- Appointments are posted online every Tuesday afternoon (generally by 6pm).
- You need to confirm ALL of your appointments. You have until 8pm on Wednesday to confirm appointments.

If you are unavailable for an appointed match, you can decline an appointment HOWEVER you need to specify a reason. Saying you are going on holidays or have something else on is NOT acceptable, given that you have ample opportunity to update your availability prior to appointments being completed.

Match Officials who don't update their availability correctly (or on time) and those who do not confirm all their appointments on time will be noted.

Please ensure your availability is up-to-date by 6pm every Sunday night (for the following week at least) to avoid mistakes in appointments.

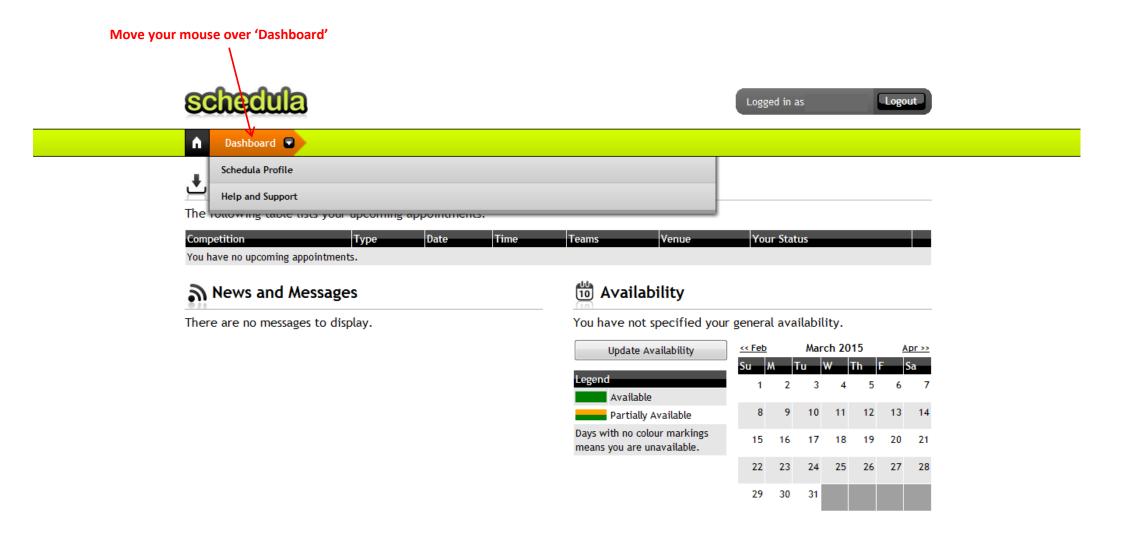
Match Officials who don't update their availability correctly or don't confirm their appointments on time each week may be stood down from future appointments.

If you have any requirements relating to your availability please contact 0434 856 992 (or email in advance to: referees@ffnc.net.au).

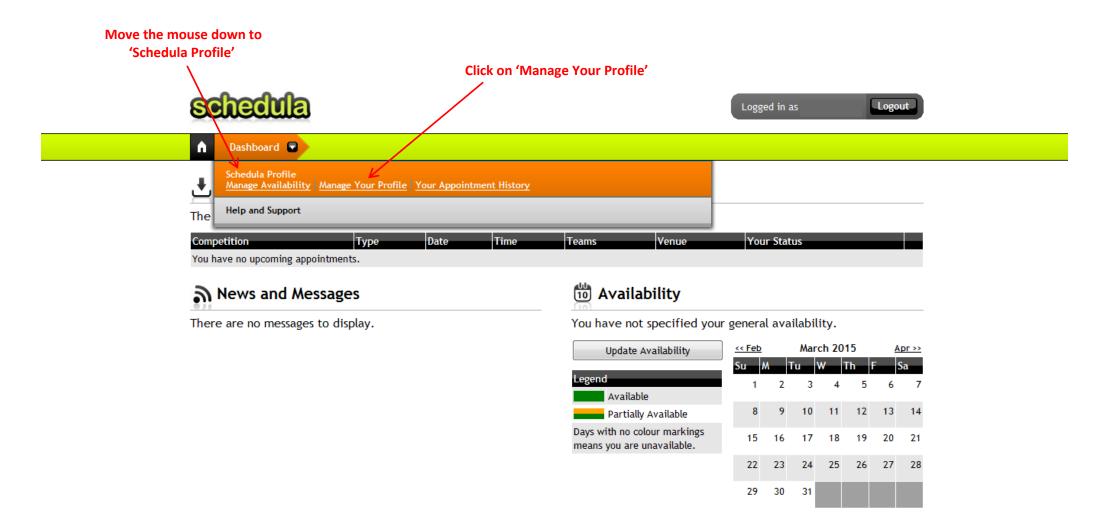
The more information you provide relating to your availability, the less chance of making mistakes and the more we can accommodate your needs.

Finally, please 'Manage your Profile' on Schedula and ensure this is kept up-to-date throughout the season. The steps on how to do this are included on the proceeding pages.

3. 'Manage Your Profile'



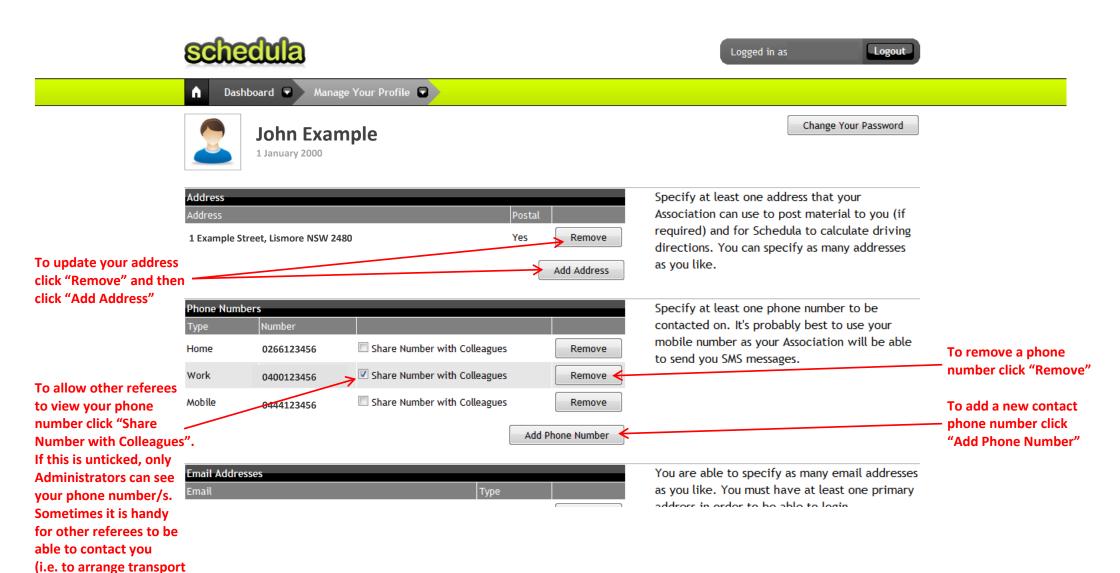
'Manage Your Profile' continued...



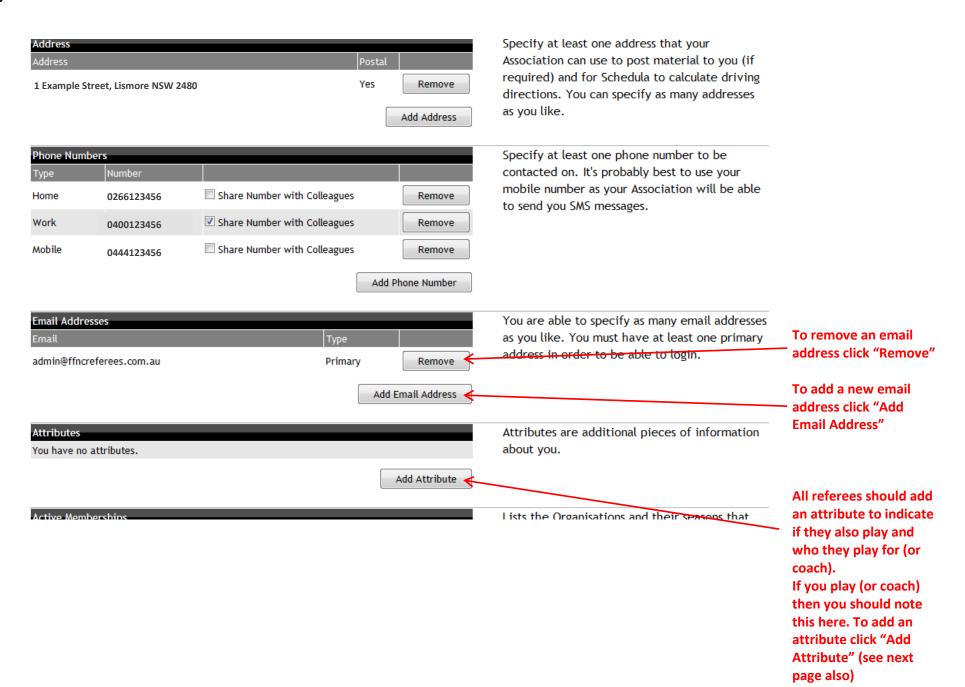
'Manage Your Profile' continued...

with you or if you're running late).

This is where you update your address, phone number/s, email address (needed to login to Schedula) and add any attributes (i.e. team you are associated with).



'Manage Your Profile' continued...



'Manage Your Profile' (Adding An Attribute) continued...

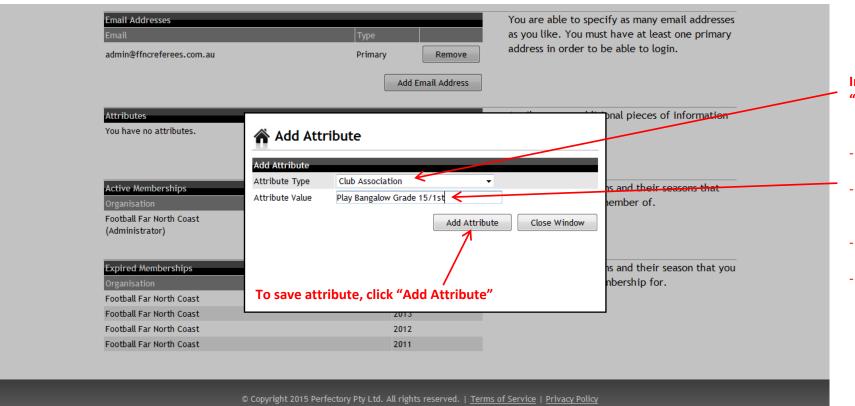
If you play (or coach);

- You should add an attribute to your Schedula 'Profile' with the <u>club name</u> and <u>grade</u> that you play for (or coach) see below. You must also submit the "Referee Playing & Coaching Details Spreadsheet" to referees@ffnc.net.au. If you do not have this spreadsheet, email <u>referees@ffnc.net.au</u>.
- Unfortunately, you can only add one "Club Association" attribute in Schedula. If you play for more than one team (e.g. Bangalow Grade 15 Division 1 AND Men's Division 2) then note in Schedula the team you mostly play for. Remember to also email your "Referees Playing & Coaching Spreadsheet" to referees@ffnc.net.au (noting ALL the teams you play for).
- If you play AND coach a team (or you play and are involved with another team/s in some capacity) please add your playing details as an attribute in Schedula and email your "Referees Playing & Coaching Spreadsheet" to referees@ffnc.net.au

If you do NOT play (or coach) and have no involvement with any teams, you should still submit a "Referees Playing & Coaching Spreadsheet". In addition to this,

- Click "Add Attribute"
- In the "Attribute Type" dropdown box select, "Club Association"
- In the "Attribute Value" box type, "NONE".

Remember, you must submit the "Referees Playing & Coaching Details Spreadsheet" to referees@ffnc.net.au — even if you do not play or coach. We need to know if you or close family members play or coach etc. to be able to try and assist you and complete appointments around this!



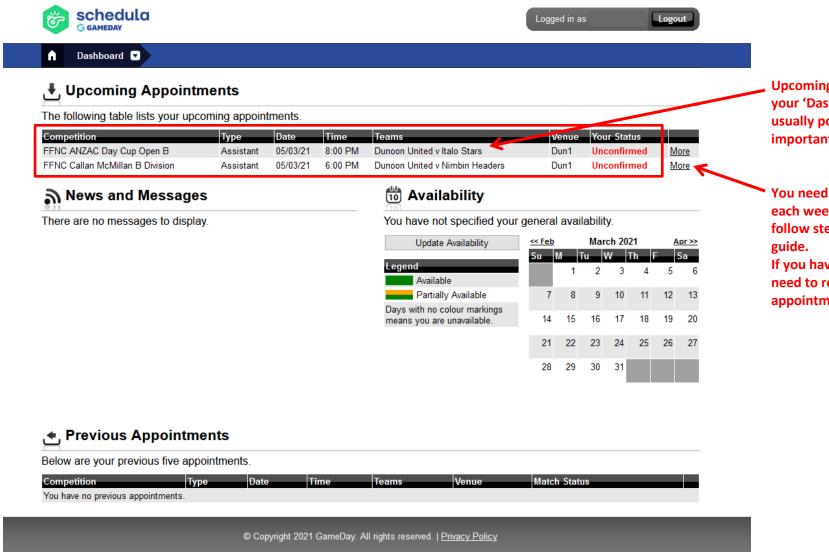
In the dropdown box select "Club Association"

- If you play, type the CLUB AND GRADE that you play.
- If you coach (and don't play) type the CLUB AND GRADE that you coach.
- If you do not play, type "None".
- As well as entering this info in Schedula, you must submit the "Referees Playing & Coaching Spreadsheet" to: referees@ffnc.net.au

4. Checking and Confirming Your Appointments

Appointments are published in Schedula generally by 6pm every Tuesday afternoon. When appointments have been published you *may* receive an email from Schedula saying that you have received an appointment. Regardless of whether you receive this email or not you should ALWAYS login to Schedula to check if you have received an appointment.

We recommend that <u>every Tuesday night</u> you login to Schedula **to view and confirm your appointments**. Appointments MUST be confirmed (or declined only if absolutely necessary) by NO LATER than 8pm every Wednesday.



Upcoming appointments will be listed here, in your 'Dashboard'. New appointments are usually posted at 5pm every Tuesday, but it is important to regularly check Schedula.

You need to confirm ALL your appointments each week. To do this, click "More" and then follow steps on the next page of this user guide.

If you have more than one appointment, you need to repeat this process for EVERY appointment.

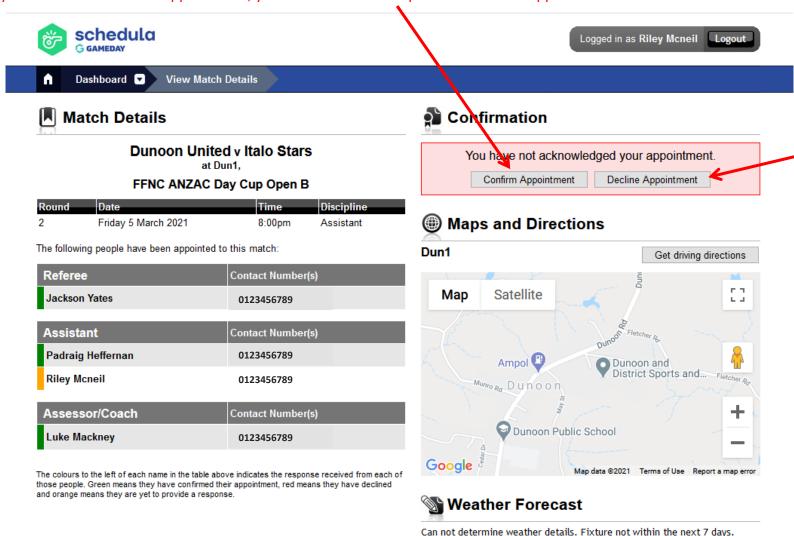
Checking and Confirming Your Appointments continued...

After you click "more" (next to your appointment) on the 'Dashboard', the following page will open. This page outlines the date, time, venue and names of the other officials appointed on your match, as well as other information.

In order to confirm your appointment you need to click "Confirm Appointment".

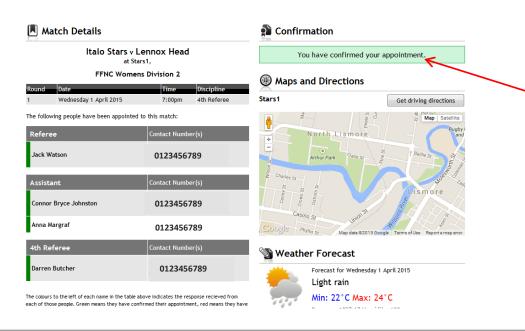
Please remember that this will only confirm your current appointment.

If you have more than one appointment, you need to follow this process for EVERY appointment.



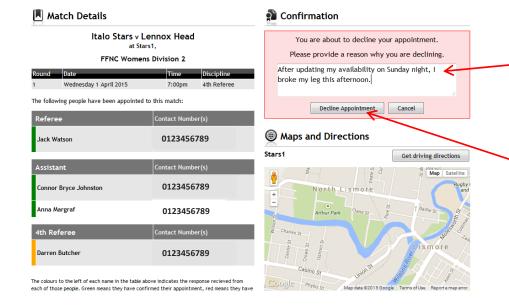
If you need to decline your appointment you can click "Decline Appointment", HOWEVER you will then be prompted to specify a valid reason. You should also follow this up with a phonecall to 0434 856 992 or an email (if appropriate notice is given) to: referees@ffnc.net.au

Checking and Confirming Your Appointments continued...



When you confirm your appointment, this message will appear in a green box.

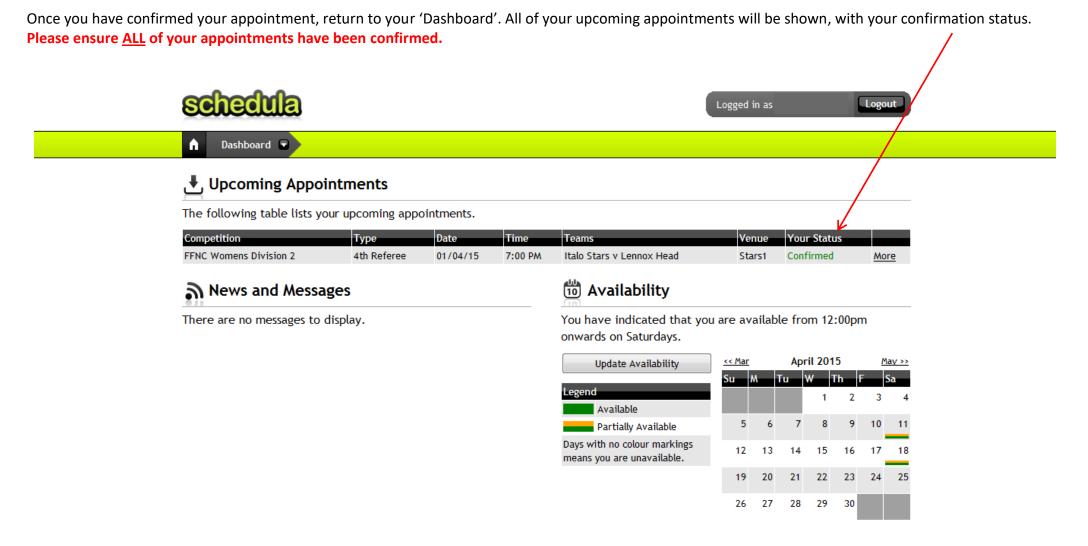
If you decline your appointment a message in a red box will say that you have declined your appointment.



If you need to decline your appointment you will be prompted to provide a valid reason.

Once you have entered a reason, click "Decline Appointment". You should then also email referees@ffnc.net.au to explain the reason why you have needed to decline your appointment.

Checking and Confirming Your Appointments continued...



♣ Dravious Appointments

Remember, appointments MUST be confirmed by 8pm every Wednesday. If you have any problems or questions, please call 0434 856 992.